

Jagers' BP - Taillem Bend

"On the Murray at the Bend"

10 Princes Highway
Taillem Bend 5260

Phone: 0885724133
Fax: 0885724112

31st October 2005

Mr. John Coombe
Superb Carpet Clean
Cooke Terrace
Taillem Bend
Sth. Aust. 5260

Dear John

Over the past 14 years we have had our carpet tiles cleaned 4 times per year by two different carpet cleaners. Many of our customers walk into our restaurant after filling their vehicle with petrol and diesel and of course this brings grease onto the carpet. We have endured over the 14 years huge heavy traffic flow and although the carpet is not worn, it has much embedded dirt that kept resurfacing.

We had considered renewing the carpet but thought we would give your service the opportunity prior to making the decision to purchase a new carpet. After your first clean, although you seemed disappointed, we were thrilled with the appearance. We had you return some 8 weeks later for another clean to bring more dirt to the surface. More success!!

Another 7 weeks later we recalled your service for another deep clean. Although you were concerned at the outlay in cleaning for our business, we are absolutely delighted. We no longer have to purchase a new carpet. Our carpet has come up so well. We have a children's area where many young children crawl around the carpet playing. I feel comfortable for children to play on the carpet and I am sure this carpet will endure much more traffic thanks to your wonderful caring service.

You are very professional in your business John and if you would like personal recommendations for any customers, I would be very proud to personally recommend you from our experience on 0407711566.

Thank you for your care.

Yours truly,


ANNETTE JAGER

Start 2003

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Start 2004 on